

General Terms and Conditions Netherlands Representation 2025 - 2026

By registering for the Netherlands Representation in an event (e.g. Netherlands Pavilion/Netherlands Lounge), hereafter named the Pavilion, each participant agrees to be bound by the terms and conditions as stated below. The General Terms and Conditions Netherlands Representation 2024 - 2025 are shared via the registration form and agreed upon by completing the registration form.

Participation

Registration is done by the main participant, hereafter named Participant, through the website of the Pavilion organiser, the Netherlands Water Partnership (NWP), hereafter named the Organiser. Participation requests are processed in order of receipt and subject to available floorspace.

Once registered through the NWP website, the Participant is obliged to participate.

Each additional party that exhibits in the space rented by a Participant, is required to register separately as Participant.

Allocation of the booth space by the Pavilion Organiser is binding. The layout of the Pavilion is determined by the Pavilion Organiser. Where possible the preference of the Participant is taken into account.

Separate banners, flags and posters are not permitted within the Pavilion.

Participation costs

The Participation costs are determined by the Pavilion Organiser and may vary per event. These costs include a registration fee as well as a standard package based on the available space and design of the Pavilion. The Participation costs do not include coffee/tea, or other drinks and food, unless specifically stated otherwise in the registration form. Participation costs are listed excluding VAT.

Any other costs incurred which are not included in the Participation costs will be charged directly to the Participant. These include e.g. printing, extra furniture, LED/flat screens, food and beverages, and so on. In order to ensure that the pavilion has a coherent look and feel, all extras can only be ordered after consultation with and written approval from the Pavilion Organiser.

Travel, board and lodging expenses are not included in the Participation costs. Lunch is not included in the Participation costs unless specifically stated otherwise in the registration form.

Congress registration (if applicable) is not included in the participation costs and needs to be arranged by the participant.

Event programme

Products and services are only authorised for display at the Pavilion if, in the opinion of the Pavilion Organiser, they conform to the scope of the Event. Authorisation is at the full discretion of the Pavilion Organiser, or any committee designated by the Pavilion Organiser.

For marketing purposes, the Pavilion Organiser can take photographs and/or make film recordings of the event and the Pavilion and persons present there. By registering, Participants and their staff consent to/permit publication and/or distribution of the photographs and recordings and indemnify the Pavilion Organiser against any claims in this respect.

Logistics

Shipping of demo equipment or other promotional materials is the responsibility of the Participant and needs to be done by a designated freight forwarder. Transportation costs will be charged to the Participant directly by the freight forwarder.

In case the Pavilion Organiser offers to coordinate shipping with the designated freight forwarder, the additional costs will be charged to the Participant directly by the Pavilion Organiser.

The Pavilion Organiser is not responsible for packing, sending, or receiving the Participant's goods. The Pavilion Organiser is not responsible for the assembly and disassembly of demo models and goods prior to or after the event.

Payment

The costs for participation are specified on the registration confirmation sent upon registration. All amounts will be increased by the VAT due.

The participation costs will be charged to the Participant and will be invoiced in one instalment, in principle two months prior to the start of the event. A Participant is obliged to pay the invoice within 21 days, and at least 1 month prior to the start of the event. The Pavilion Organiser will prohibit a Participant from participating in the Pavilion if the invoice is not paid in due time.

If the Participant considers that he does not owe all or part of an invoice, he should inform the Pavilion Organiser in writing or by email, giving reasons, within ten days of the date of the invoice, failing which any right to reduction of the invoice amount will lapse.

The Pavilion Organiser is entitled to set off payments made by a Participant, firstly of all against any outstanding debts owed to the Pavilion Organiser.

Cancellation by the Participant

Once registered, in the event of cancellation by the Participant the obligation of payment remains. This obligation also remains for costs made by the Pavilion Organiser with contracted partners on behalf of the Participant.

Cancellation by the Organiser

The Pavilion Organiser reserves the right to cancel the Pavilion. The Participant is not entitled to compensation.

In case of cancellation by the Pavilion Organiser, the Pavilion Organiser is not liable for any damages or loss suffered by the Participant. In case of cancellation by the Pavilion Organiser the participation costs will be reimbursed after any costs incurred by the Pavilion Organiser are subtracted. This also applies to costs made on behalf of the Participant with contracted partners.

Cancellation / postponement because of the Covid-19 virus

In case of cancellation / postponement of an event, because of the Covid-19 virus or other force majeur, the Organiser will contact the Participant at the earliest. Registration and payment obligations remain valid in case of postponement. The Participant is not entitled to compensation.

In case of cancellation of the event, the Organiser is not liable for any damages or loss suffered by the Participant. In case of cancellation of the event, the participation costs will be reimbursed after any costs incurred by the Organiser are subtracted. This also applies to costs made on behalf of the Participant with contracted partners.

Deadlines

The Participant is required to comply with all deadlines stated by the Organiser. In case deadlines are exceeded, the Organiser cannot accept responsibility for any financial consequences for the Participant. If these consequences involve additional costs, these costs will be charged fully to the Participant.

Insurance

Suitable insurance such as civil liability for injury or damage to third parties or their property, personal injury or loss or damage, delay, or for any loss or damage of whatever nature, is the full responsibility of the Participant.

Exclusion of liability

The Organiser will perform all activities according to their best knowledge. This implies that, except in the case of an intentional act or gross negligence, any liability is excluded.

In the case of a lack of interest from the sector, the Organiser reserves the right to cancel the Pavilion. In this case any liability is also excluded.