

## General Terms and Conditions Netherlands Pavilion 2022

By registering for the Netherlands Pavilion each participant agrees to be bound by the terms and conditions as stated below.

### Participation

Registration is done through the website of the Pavilion organiser, the Netherlands Water Partnership, henceforth NWP. Participation requests are processed in order of receipt and subject to available floorspace.

Once registered through the NWP website, the participant is obliged to participate.

For each additional party that exhibits within the space rented by a main participant, a registration fee will be charged to the main participant.

Allocation of the booth space by the organiser is binding. The layout of the pavilion is determined by the organiser. Where possible the preferences of the participants are taken into account.

Separate banners, flags and posters are not permitted within the pavilion.

### Participation costs

The participation costs are set by the organiser and may vary per event. The costs given include a registration fee as well as a standard package (i.e. a poster spot, or stand space with chairs and table, or brochure display) depending on the available space and design of the Pavilion. In this package catering service such as coffee/tea, or drinks during network events is not included, unless specifically stated otherwise at the registration form. Participation costs are listed excluding VAT.

Any other costs incurred which are not included in the package will be charged directly to the participant. These include printing, extra furniture, LCD screens and so on. These type of extras can be ordered separately after registration. In order to ensure that the pavilion has a coherent look and feel, all extras can only be ordered in consultation with the booth designer and/or the organiser.

Travel, board and lodging expenses are not included in the participation costs. Lunch is not included in the participation costs unless this is specifically mentioned.

Congress registration (if applicable) is not included in the participation costs and needs to be arranged by the participant.

### **Event programme**

Products and services are only authorised for display at the Netherlands Pavilion if, in the opinion of the organiser, they conform to the scope of the Event. Authorisation is at the full discretion of the organiser, or any committee designated by the organiser.

For marketing purposes the organiser can take photographs and/or make film recordings of the event and the Netherlands Pavilion and persons present there. The organiser will ask consent for this purpose if needed. Participants and their staff must permit publication and/or distribution of the photographs and recordings and indemnify the organiser against any claims in this respect.

### **Logistics**

Sending of demo equipment or other promotional materials can be done through a designated freight forwarder. Transportation costs will be charged to the participant directly by the freight forwarder.

The organiser advises to use either the collective freight forwarder or another official freight Forwarder appointed by the Event. Sending packages to an expo or event through an individual package delivery service does not guarantee the timely and effective delivery of the goods. The Organiser is not responsible for sending or receiving the participant's goods.

The Organiser is not responsible for the assembly and disassembly of demo models and goods prior to or after the event.

### **Payment**

The participant owes the participation costs specified on the registration confirmation sent upon registration. All amounts owed will be increased by the VAT due on them.

The participation costs will be invoiced in one instalment prior to the Event. The participation costs will be charged, in principle, two months before the start of the Event. Participants are obliged to pay the invoice within 21 days of receipt. The Organiser will prohibit a participant from participating in the Netherlands Pavilion if the invoice is not paid in due time.

If the participant considers that he does not owe all or part of an invoice, he should inform the Organiser in writing or by email, giving reasons, within ten days of the date of the invoice, failing which any right to reduction of the invoice amount will lapse.

The Organiser is entitled to set off payments made by a Participant, first of all against any outstanding debts owed to NWP.

### **Cancellation by the participant**

Once registered, in the event of cancellation by the participant the obligation of payment remains. This obligation also remains for costs made by the Organiser with contracted partners on behalf of the participant.

### **Cancellation by the Organiser**

The Organiser reserves the right to cancel the event. The participant is not entitled to compensation.

In case of cancellation by the Organiser, the Organiser is not liable for any damages or loss suffered by the participant. In case of cancellation by the Organiser the participation costs will be reimbursed after any costs incurred by the organiser are subtracted. This also applies to costs made on behalf of the participants with contracted partners.

### **Cancellation / postponement because of the Covid-19 virus**

In case of cancellation / postponement of a live event, because of the Covid-19 virus, the Organizer will contact the participant at the earliest. Registration and payment obligations remain valid in case of postponement. The participant is not entitled to compensation.

In case of cancellation of the event, the Organiser is not liable for any damages or loss suffered by the participant. The participation costs will be reimbursed after any costs incurred by the organiser are subtracted. This also applies to costs made on behalf of the participants with contracted partners.

### **Deadlines**

The participant is required to comply with all deadlines stated by the organiser. In case deadlines are exceeded, the organiser cannot accept responsibility for any financial consequences for the participant. If these consequences involve additional costs, these costs will be charged fully to the participant.

### **Insurance**

Suitable insurance such as civil liability for injury or damage to third parties or their property, personal injury or loss or damage, delay, or for any loss or damage of whatsoever nature, is the full responsibility of the participant.

### **Exclusion of liability**

The organiser will perform all activities according to their best knowledge. This implies that, except in the case of an intentional act or gross negligence, any liability is excluded.

In the case of a lack of interest from the sector, the Organizer reserves the right to cancel the event. In this case too all liability is excluded.